

Concur Overview



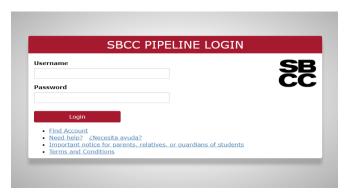


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SECTION 1: LOGGING IN TO CONCUR

- 1.1 Login to Concur via Desktop
 - 1. Go to: https://pipeline.sbcc.edu/ in the browser of your choice.
 - 2. Log into your Pipeline Account.



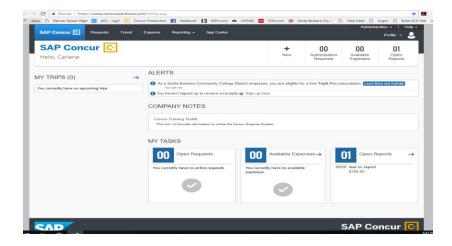
3. Choose the Employee Menu.



4. Choose **Resources** and the following screen will open. Click **SAP Concur** to open up the app.



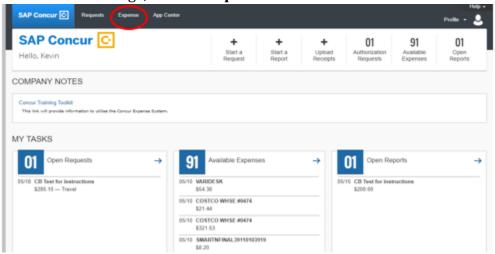
5. Once you are in the app, the screen will look like this:



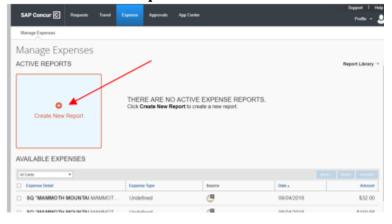
SECTION 2: DISTRICT CREDIT CARDS

2.1 Creating the Expense Report

1. From the Home Page, click on **Expense**.

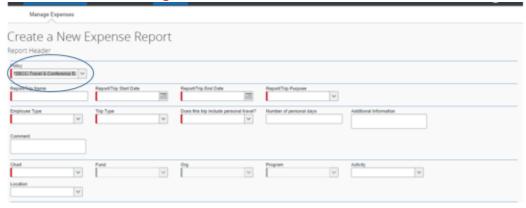


2. Click Create New Report.

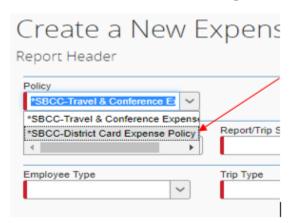


3. Click on the **Policy** dropdown menu.

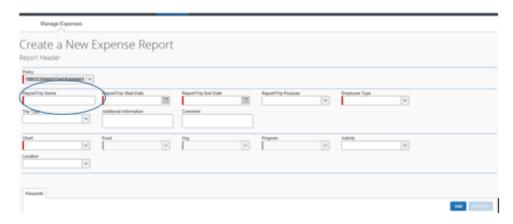
Note: the default setting is "SBCC – Travel & Conference".



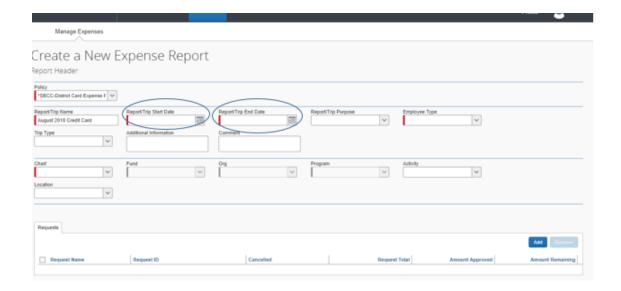
4. Choose "*SBCC-District Card Expense Policy".



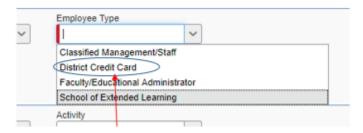
5. Give your report a unique name, for example, *August 2018 Credit Card*.



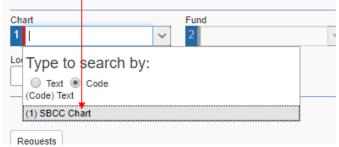
6. Fill in **Report/Trip Start Date** and **Report/Trip End Date**. (This should be the first and last days of the month, for example, 08/01/18 and 08/31/18).



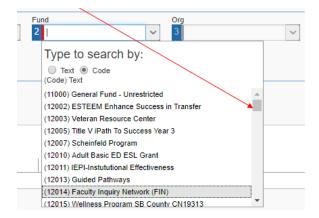
7. On the same screen, click on the **Employee Type** dropdown menu. Choose **District Credit Card**.



8. Next, click on the **Chart** dropdown menu. Choose **(1) SBCC Chart**.

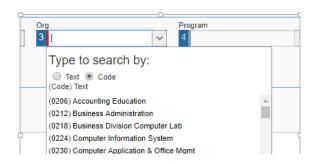


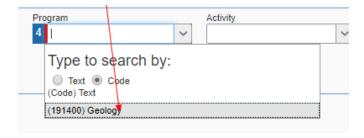
9. Click on the **Fund** dropdown menu. Scroll and pick the appropriate Fund code.



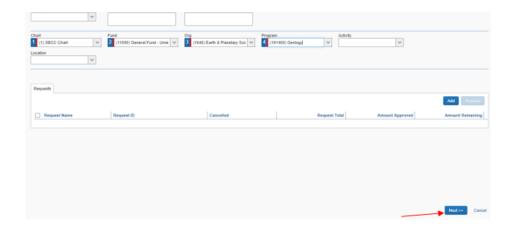
10. Do the same with the **Org** and **Program**. This will create the *Header* for the expense report.

NOTE: **Activity** and **Location** are only used in certain situations. If you need one or both, choose your Activity and/or Location the same way you choose your Fund, Org, and Program.

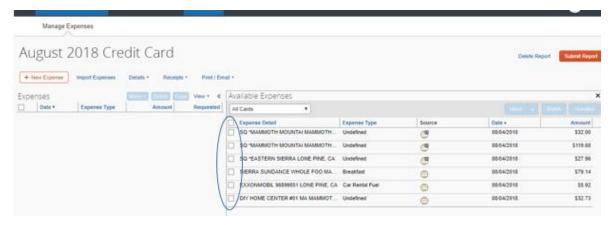




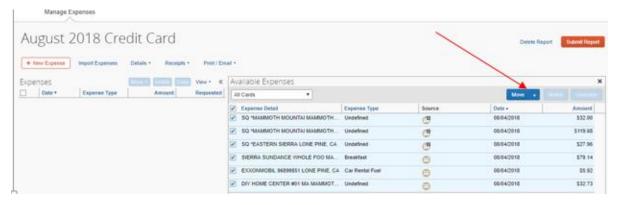
11. When done, click Next.



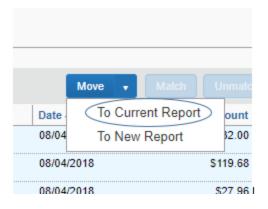
12. The **Available Expenses** screen will appear. Click the box for any of the expenses that are on the period of the report you are creating.



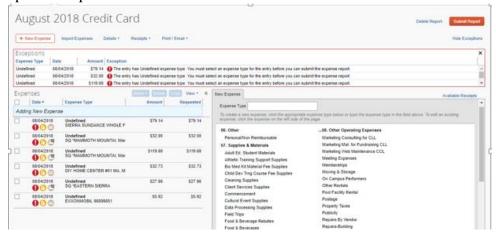
13. Once you click on the appropriate expenses, the **Move** button will appear. Click the down arrow of the **Move** button to view the dropdown list.



14. Choose "**To Current Report**" to assign the expenses to the report you are creating.



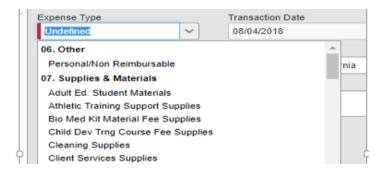
15. Your screen will change and you will now be able to review and categorize each specific expense.



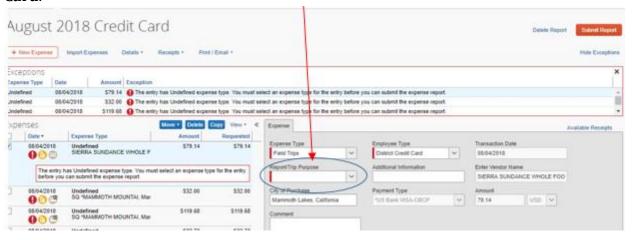
16. Click on the first expense on the left side. Next, click on the **Expense Type** dropdown list on the right side.

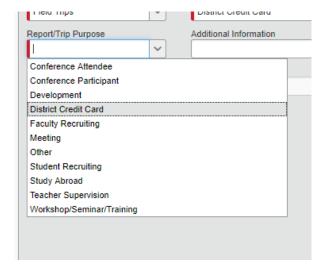


17. Scroll to **choose** the appropriate Expense Type (you will not see the Account numbers).



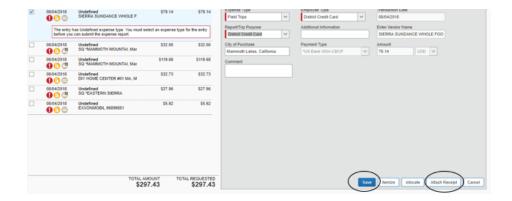
18. Next, click on the **Report/Trip Purpose** dropdown list and choose **District Credit Card**.





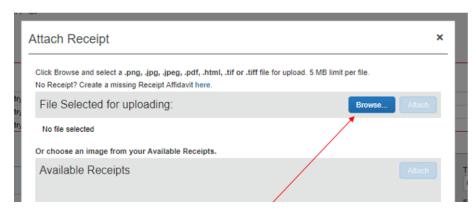
2.2 Attaching the Receipts

 After categorizing the credit card expenses, click Save. Then click on Attach Receipt.

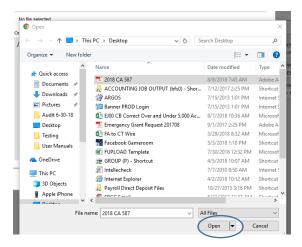


2. The box pictured below will pop up. Click on **Browse** to upload and attach a receipt from your computer/device.

NOTE: If you have already saved the receipt in the Concur app without assigning to an expense, you can **Attach** the receipt from the Available Receipts area.



3. Locate your receipt on your computer (if you are using a Mac your screen will look different). Click on **Open** to upload the receipt. Then click on **Attach**.

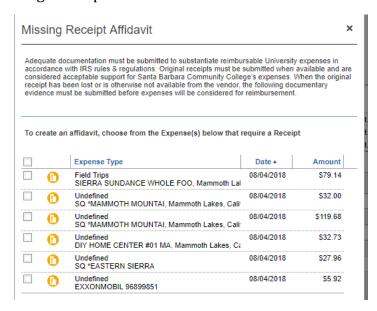




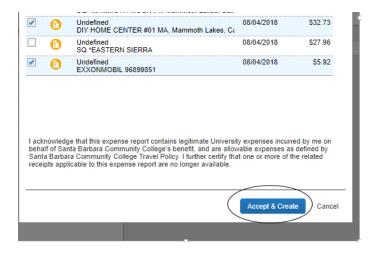
4. If you did not receive a receipt or it has been lost, you will need to create a **Missing Receipt Affidavit** by clicking on the link (please see below).



5. When creating a Missing Receipt Affidavit, you will need to choose the expenses you are missing a receipt for.



6. Once you have chosen the appropriate expenses for the Missing Receipt Affidavit, read the statements and click **Accept & Create**.



7. When you have attached a receipt, the receipt icon will turn blue and the Receipt Image tab will appear. You can see your receipt by hovering over the icon or clicking on the tab.

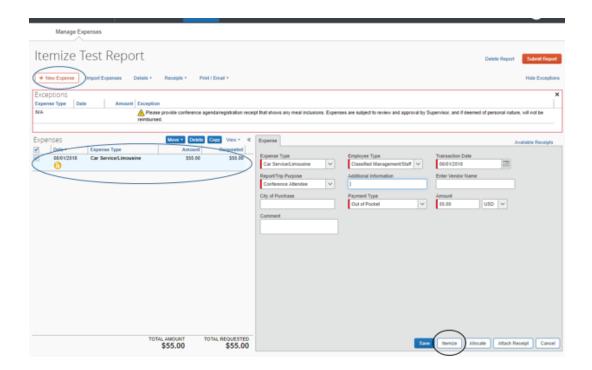


8. Click on the next expense and repeat the steps you used for the first expense until you have completed the information for all the expenses.

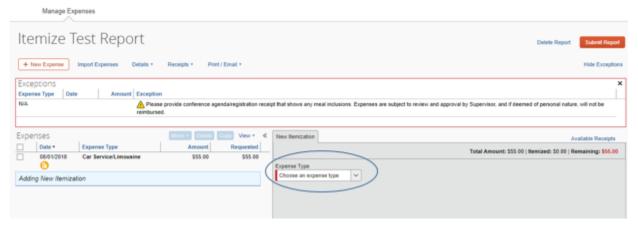
2.3 Itemizing Expenses to Different Expense Codes of Same Fund/Org/Program Concur gives you the ability to itemize (split) expenses (e.g. adding a tip amount that was paid via cash) via the **Itemize** feature.

Expenses can only be itemized if they are in the same Fund/Org/Program (please see **Section 2.4 Allocating Expenses** if you need expenses to be split into different Funds, Orgs, or Programs). The steps below are for itemizing expenses.

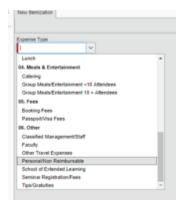
1. Open the expense or create a New Expense. Then click on the **Itemize** button on the bottom right of the screen.



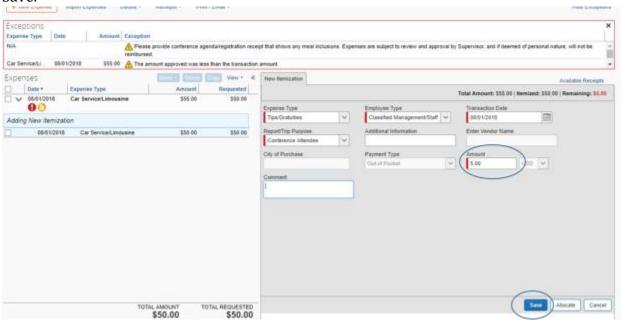
This will take you to a new screen (see below). Click on the Expense Type dropdown list.



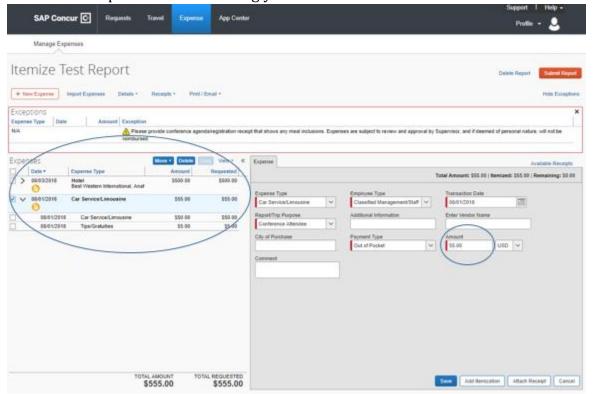
3. Next, scroll through and **choose** your expense type.



4. Fill in the amount for the first expense type (you will have at least two) and click Save.



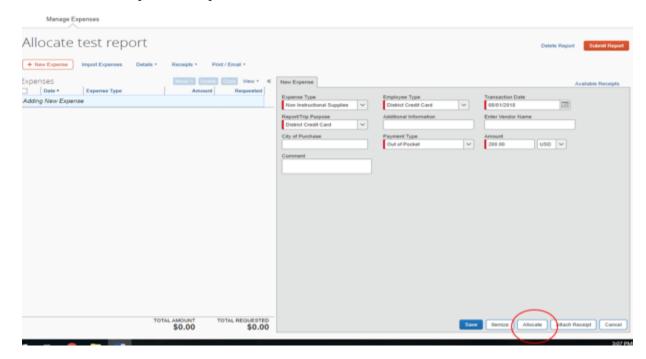
5. Repeat until all the expense types are done and the subtotal adds up to the whole expense amount. Then click **Save**. Your screen will now include the itemized amounts and update totals accordingly.



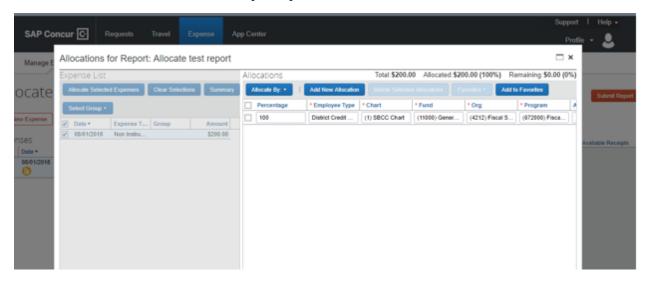
2.4 Allocating Expenses to Different Funds, Orgs, Programs, and/or Activities

If you need to split expenses between two different funds, organizations, or programs, you will need to allocate expenses using the **Allocate** feature. The steps below will help guide you through the process:

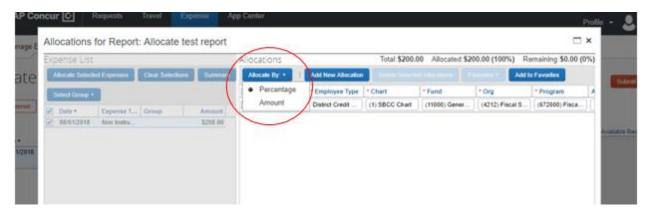
1. First add or open the expense. Then click on **Allocate**.



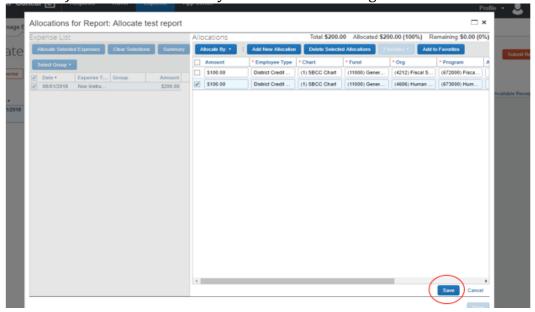
2. The Allocation screen will open up.



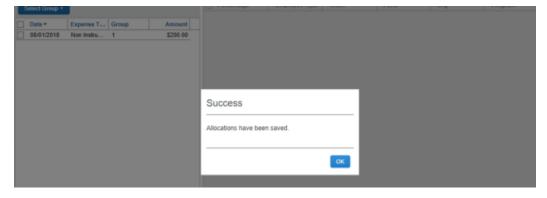
3. Click on the **Allocate By**. You will get a dropdown list. Pick either **Percentage** or **Amount** as your preferred method to allocate your expense(s).



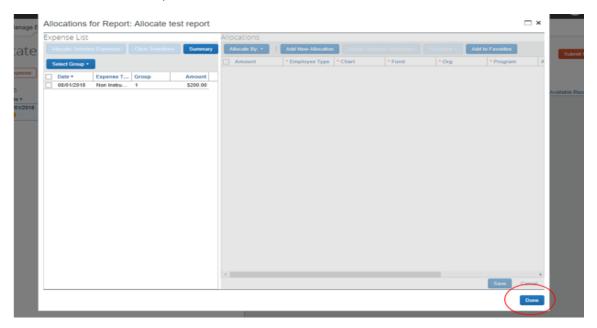
4. Complete each separate line for each Fund/Org/Program combination where your expense needs to go (new lines will be created accordingly as you allocate the amounts). Click on **Save** when you are done allocating.



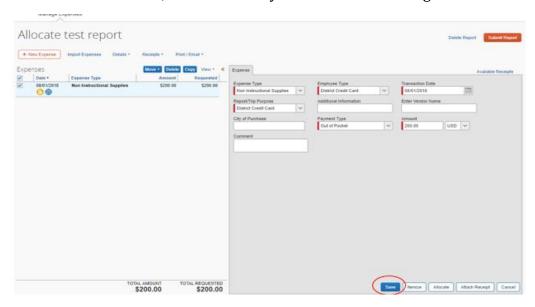
6. A confirmation screen will then pop up. Click OK.



7. On the next screen, click **Done**.

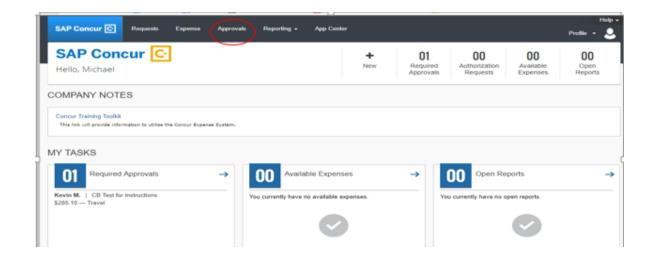


8. On the next screen, click **Save** and you are done Allocating.

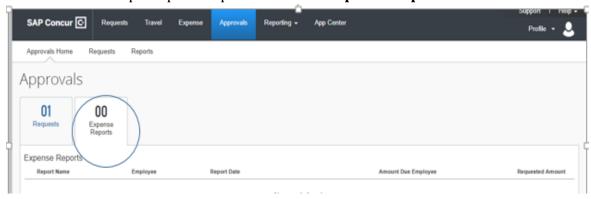


2.5 Approving an Expense Report

1. From the Welcome Screen, click on **Approvals**.



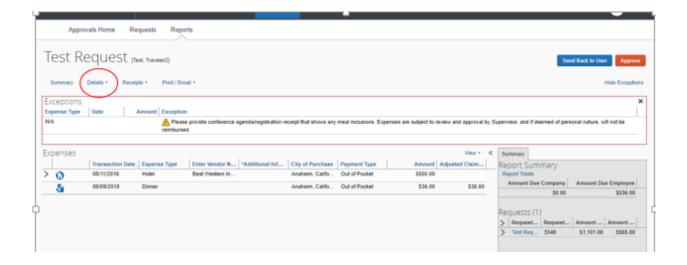
2. Your screen will open up new options. Choose **Expense Reports**.



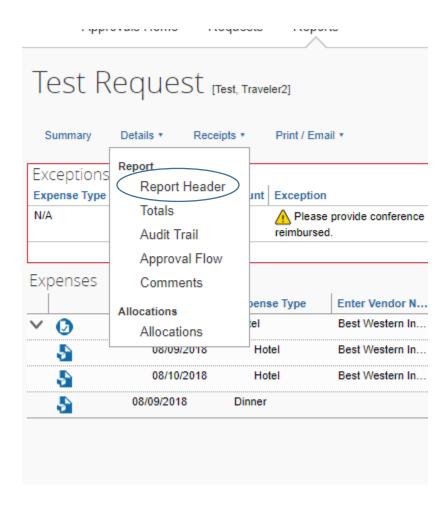
3. Click on a report to review.



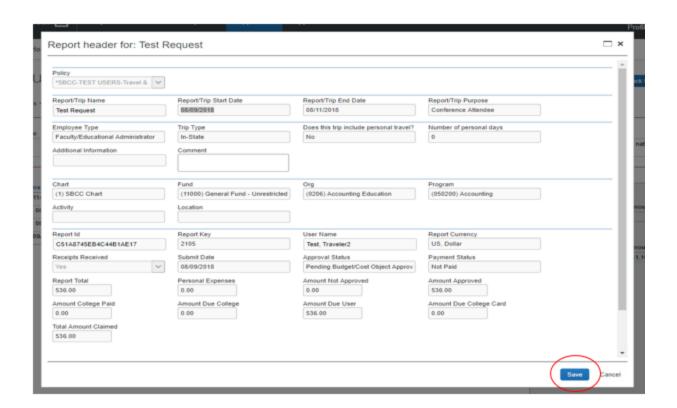
4. Your screen will open up new options. Click on the **Details** menu to get a dropdown list.



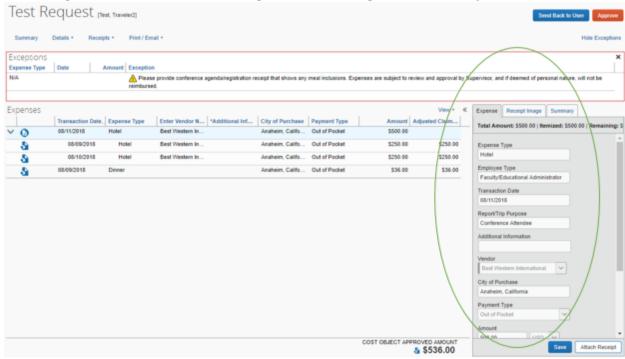
5. In the Details dropdown list, choose **Report Header**.



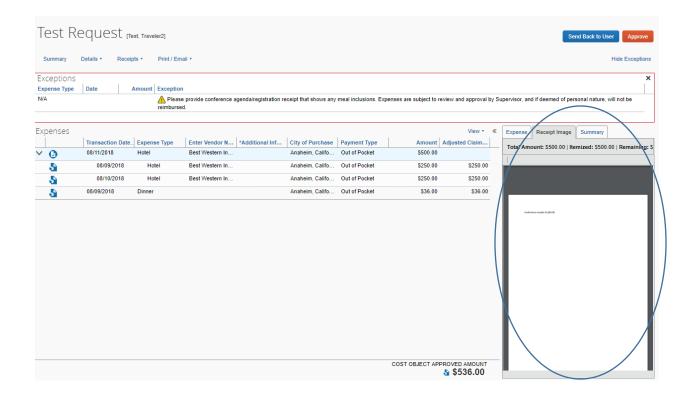
6. Review the Report Header for accuracy. Then click Save.



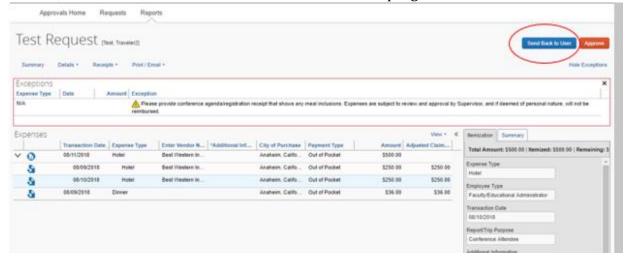
7. Go through and review each of the expenses in the Report for accuracy.



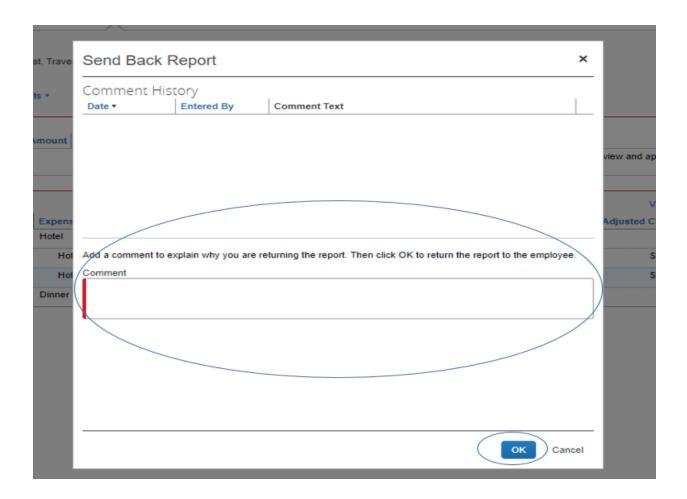
8. Next, review each **receipt** (or affidavit) to ensure expenses are substantiated accordingly.



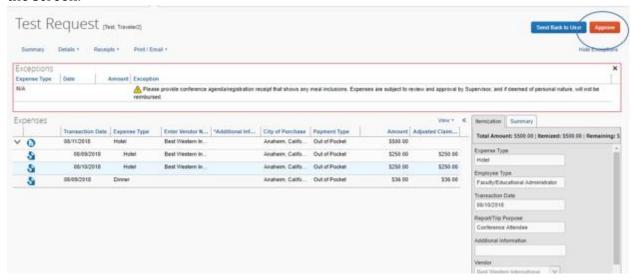
9. Follow the steps above and review each additional expense. If a correction is needed, click on the **Send Back to User** button in the top right of the screen.



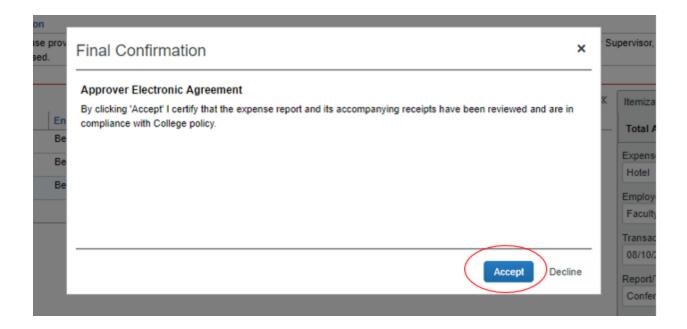
10. When sending back a report, please **state the reasons** for the return in the **Comment box** and click on **OK**.



11. If or when everything is correct, click on the Approve button in the upper right of the screen.



12. To confirm your approval, read the agreement and click **Accept**.



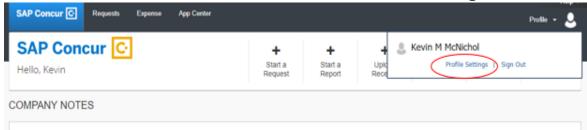
SECTION 3: DELEGATING

3.1 Setting up a Delegate

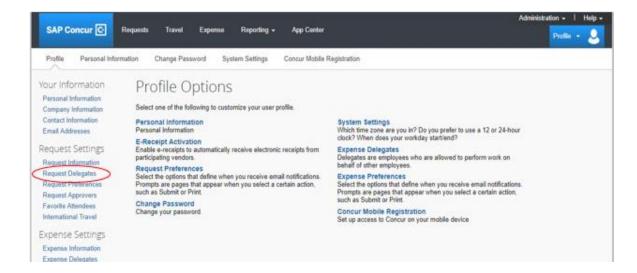
A **delegate** is someone who can create expense reports and travel requests on your behalf based on the permissions you give them.

To set up a delegate:

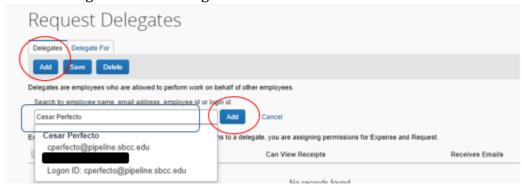
1. From the Welcome Screen click on Profile and choose **Profile Settings**.



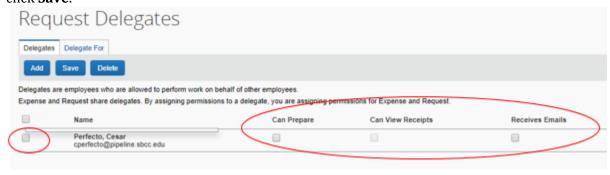
2. Under Request Settings in the left part of the screen, click on **Request Delegates**.



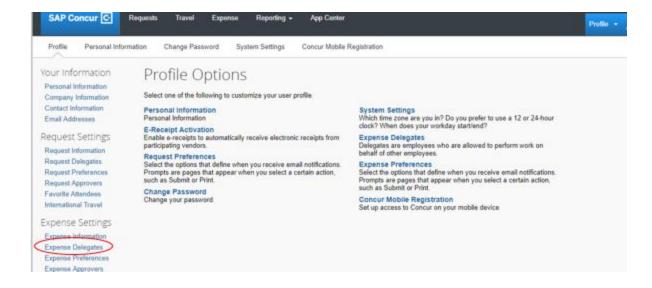
3. Click the **Add** box in the top left to perform a delegate search for the person you want to designate as the Delegate and click on the 2nd **Add** box.



4. To assign permissions to the Delegate, check the box by the person's name and then assing permissions accordingly by clicking on the appropriate permission checkboxes and then click **Save**.



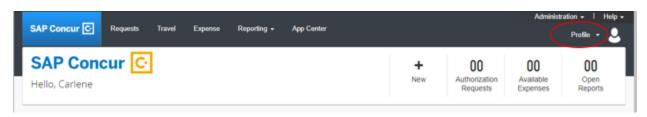
5. This will take you back to the Settings screen. Click on Expense Delegates.



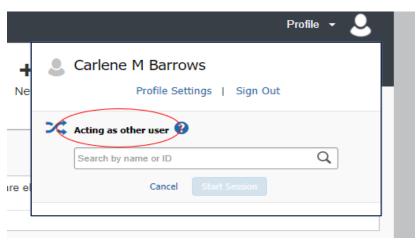
3.2 Acting As a Delegate

A **delegate** is someone who can create expense reports and travel requests on your behalf based on the permissions you give them.

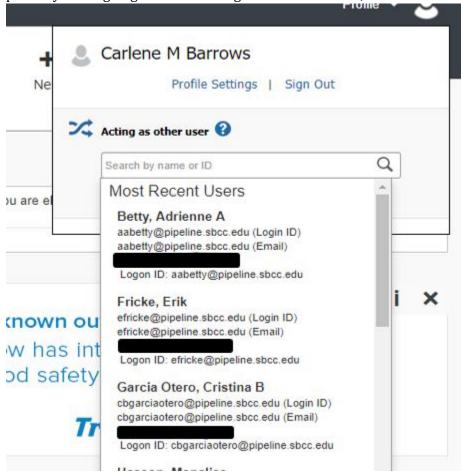
1. From the Welcome Screen click on Profile.



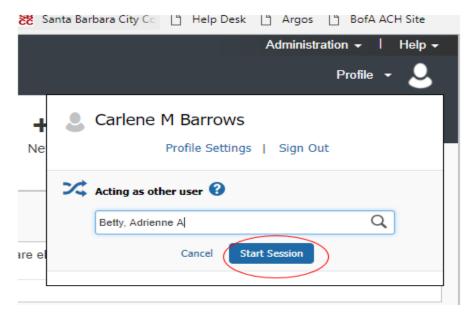
2. The following box will open up. Click on **Acting as other user**.



3. A list of everyone who you have recently acted as Delegate for will open. If the person you are going to act as a Delegate for is on the list, click on their name.

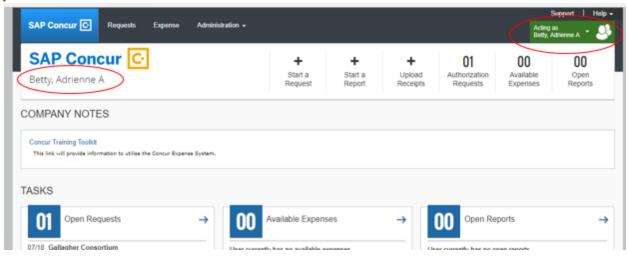


4. If the person you are going to act as a Delegate for is not on the list, start typing their name in. Then click **Start Session**.



5. You will then go to a new user screen. Note the name below "SAP Concur" and the green box show who you are acting as. If your own name is showing, then you are working on your reports (not theirs).

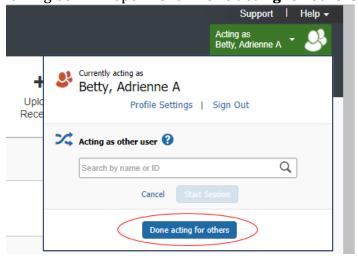
Special Note: you can only as a Delegate if someone has assigned you Delegate permissions.



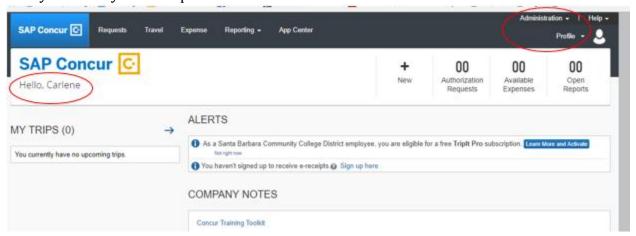
6. When done acting as a delegate, click the green box in the upper right of the screen.



7. The following box will open. Click **Done acting for others**.

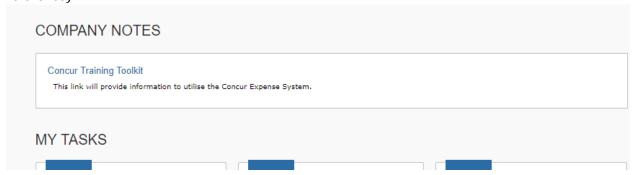


8. You will then return to your account. Check the User and Profile headings to make sure you are in your own profile.



SECTION 4: OTHER RESOURCES

1. Concur Training Toolkit in Pipeline (middle section of Concur homepage; see pic below for reference)



- 2. Concur Training Website: https://www.concurtraining.com/pr
- 3. A Concur Manual will be available soon on the SBCC Fiscal Services website (http://www.sbcc.edu/fiscalservices/).